



# **DATALOCKER H100 ENCRYPTED HARD DRIVE**

*User Guide*

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# INTRODUCING DATALOCKER H100

DataLocker H100 is a USB (Universal Serial Bus) portable hard drive with built-in password security, data encryption, digital identity, and cryptographic services.

**Figure 1:** DataLocker H100



This guide is designed to help you set up your DataLocker H100 device with minimal effort.

## MINIMUM SYSTEM REQUIREMENTS

DataLocker H100 comes with built-in IronKey ACCESS Standard™ software on its application partition. The following list describes the requirements you need to use your device with ACCESS Standard.

- One or two USB ports (Type A), depending on the power available from your computer
- An operating system that supports USB 2.0 or 1.1 Mass Storage Devices

### *Operating systems*

- Microsoft Windows 7 Pro
- Windows Vista (Business, Enterprise, Home SP2)
- Windows XP Professional SP3
- Windows XP Professional SP2
- Windows XP Home SP3
- Mac OS X 10.5 and 10.6

## DEVICE ACCESSORIES

Your DataLocker H100 package includes a dual-head USB cable. For information on how to use this cable, see “Plugging in the device” on page 4. DataLocker H100 gets the power it requires from your computer when you connect it to the USB port(s) on your system. An external power supply is not provided or required.

# INTRODUCING DATALOCKER H100 *cont.*

## DATALOCKER DOCUMENTATION

You can find detailed instructions about using and managing DataLocker H100 in the ACCESS Standard User Guide.

Topics include:

- Information about DataLocker H Series Hard Drives
- Personalizing the device
- Accessing the device
- Managing users
- Managing devices
- Protecting the device from viruses
- Troubleshooting

Online Help is also available with ACCESS Standard software.

### *To view the ACCESS Standard User Guide*

- From the root directory of the application partition, double-click the **UserGuide.pdf** file.

**Note:** You need Adobe® Reader® (<http://www.adobe.com/acrobat>) to view the documentation.

### *To view online Help*

- When ACCESS Standard is open, click **Help** on the page for which you want more information.

## GETTING STARTED

Before you can use your device, you must properly connect it to the computer. After you plug in a new device, you must personalize it before you can use the authentication and private partition features. The device uses pre-installed ACCESS Standard software to guide you through the personalization process. The personalization wizard starts automatically when you plug in a new (or recycled) device. If auto-run is not configured for your computer, you can start ACCESS Standard from the application partition on the device.

### PLUGGING IN THE DEVICE

Depending on the power supplied by the host computer, you may require one or two USB connectors to use DataLocker H100.

#### *To plug in DataLocker H100 using one USB port*

1. Plug the smaller (Mini-A) USB connector into the back of the DataLocker H100 device.
2. Plug the black Type A USB connector into the host computer.
3. Do not plug in the gray Type A USB connector.

If the yellow power LED flashes slowly, follow the procedure that uses two USB ports.

#### *To plug in DataLocker H100 using two USB ports*

1. Plug the smaller (Mini-A) USB connector into the back of the DataLocker H100 device.
2. Plug the gray Type A USB connector into the host computer.
3. Plug the black Type A USB connector into the host computer.

If the yellow power LED flashes slowly, the host computer does not meet the USB specification and cannot supply the required power to the device.

**Note 1:** Plugging in the black USB connector first, followed by the gray connector, may delay the start up of DataLocker H100 by a few seconds.

**Note 2:** If the yellow power LED flashes quickly, power detection has timed out. Remove all USB connections and reconnect the cable.

### PERSONALIZING A DEVICE

The personalization process involves three main steps:

1. **Applying a device profile**—The profile sets default preferences for the device. You can choose the Typical profile, with pre-configured device settings, or the Custom profile that allows you to configure device settings. The Typical profile contains the following device settings:
  - Authentication method: password authentication
  - Number of device users: 1 (not including the Administrator)
  - Private partition uses the total available disk space
  - Minimum password length: 6
  - Password Retry Limit: 10

## GETTING STARTED *cont.*

- Password Re-use Threshold: 3
- User Rescue: Enabled
- Data Destruction: Off
- Administrator Account: Enabled

2. **Creating the Administrator account**—Only the Administrator can perform certain operations on a device, such as adding, removing, and rescuing users. During the personalization process, the Administrator account is created automatically when you set the Administrator password. If you choose a Custom profile and disable the Administrator account, you will not be prompted to provide an Administrator password. In this case, you cannot create the account at a later time.

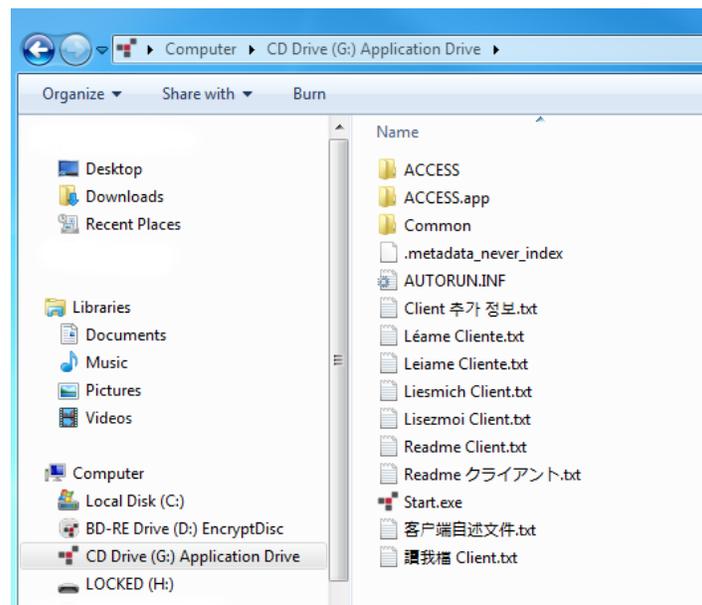
*It is very important that you memorize the Administrator password or store it in a safe place.*

3. **Creating users**—Depending on the device profile, you can create one or more general users on the device.

### *To personalize the device*

1. Plug the device into the USB port of the computer. For more information, see “Plugging in the device” on page 4.

If Auto-run does not automatically start ACCESS, double-click the Start.exe file from the root directory on the application partition. (If necessary, in the notification area at the far right of the taskbar, click the DataLocker icon, and then click Personalize from the menu.)



## GETTING STARTED *cont.*

2. On the main page of **ACCESS Standard**, click Personalize Device.
3. On the **Device Personalization** page, click one of the device profile options.
4. Complete the instructions on the pages that follow to set the Administrator password (if applicable) and create a user.

**Note 1:** If you do not complete the personalization process you may have to repeat some of the above steps the next time you connect the device. For more information about the personalization process, see the ACCESS Standard User Guide.

**Note 2:** After you successfully complete the personalization process, you can access your private partition using a file manager. For more information about logging in and saving files to or opening files from the private partition, see “Accessing data on the device” on page 7.

## ACCESSING DATA ON THE DEVICE

After you personalize a device, only registered users can authenticate to it. Authentication involves logging into the device using a password.

After you successfully log in, you can save files to, and open files from, your private partition. It is recommended that you log out of your device if you must leave it connected while you are away from your computer. Otherwise, another user could access your private partition while you are absent. You can also disconnect the device completely to bring the data with you.

This chapter provides information about the following topics:

- Logging into and out of the device
- Saving and opening files
- Disconnecting the device

### LOGGING INTO AND OUT OF THE DEVICE

#### *To log into the device*

1. From the notification area, at the far right of the taskbar, right-click the DataLocker icon and click Login.
2. If you are using a computer running Mac OS X, open a file manager and click the application drive for the device. Double-click the ACCESS Standard application and on the main page of ACCESS Standard, under Manage Device, click Login.
3. Follow the prompts in the authentication wizard until the device successfully authenticates you.

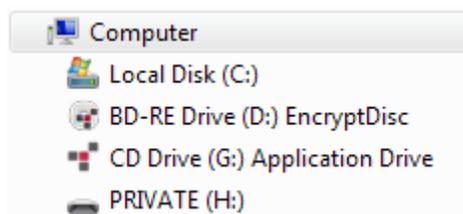
#### *To log out of the device*

1. From the notification area, at the far right of the taskbar, right-click the DataLocker icon and click **Logout**.
2. If you are using a computer running Mac OS X, open a file manager and click the application drive for the device. Double-click the **ACCESS Standard** application and on the main page of ACCESS Standard, under **Manage Device**, click **Logout**.

**Tip:** You can also log out of your device by right-clicking the DataLocker icon, and then clicking **Eject Device**.

### SAVING AND OPENING FILES

When you plug in your device both the application drive and the private partition display in a file manager, such as Windows® Explorer, with an associated drive letter for each partition.



## ACCESSING DATA ON THE DEVICE *cont.*

Once you log into the device, you can open files on your private partition using the appropriate program or a file manager. When you save data to your private partition, the device encrypts the data using hardware-based AES 256-bit encryption. Data is automatically decrypted when you open the file.

**Note:** You cannot save data to the application partition.

### DISCONNECTING THE DEVICE

#### *To disconnect the device*

- From the notification area at the far right of the taskbar, right-click the DataLocker icon and click **Eject Device**.

**Tip:** You can also disconnect the device by clicking the **Safely Remove Hardware** icon in the notification area at the far right of the taskbar. Click the message “Safely remove USB Mass Storage Device - Drive (F:); where F is the letter of the drive in the file manager that is associated with the device. Disconnect the device when the following message displays, “The USB Mass Storage Device can now be safely removed from the system”.

**Note:** If you are using a computer running Mac OS X, drag the device drive on the desktop to the **Trash**. Release the mouse button when you see the **Eject** prompt.

**Caution:** Disconnecting the device either accidentally or on purpose, without properly ejecting it, could corrupt the data on the device.

# TROUBLESHOOTING

If you experience difficulty using DataLocker H100 after following the instructions in this User Guide, read the following troubleshooting information.

- Check to make sure the USB cable is plugged in properly and that the cable provides sufficient USB power to the device. For information about how to properly plug in the device to ensure adequate power, see “Plugging in the device” on page 4.
- Check the light emitting diode (LED) status of DataLocker H100 to assess the power output to the device and the state of the device.
- Check the Frequently Asked Questions section at [datalocker.com/support](http://datalocker.com/support).

**Table 1:** LED status for devices

LED status	Description
<b>Status of authentication and data transfer</b>	
Solid green	Open—if no authentication mechanisms are set, any user can use the device. User has logged into the device—if users exist, it indicates that the device has authenticated a user.
Flashing Red	The device is either powering up or is totally blocked. When totally blocked, no authentication methods are available to allow a user to log into the device; this indicates that the device needs to be recycled.
Solid red	The device is locked.
Blue LED	Indicates a data transfer activity for all devices.
Flashing red and blue	Indicates that a fatal internal error has occurred.
<b>Status of power to device</b>	
Solid yellow	Sufficient power from the host computer is available and the device is operating normally.
Flashing yellow (slow)	Insufficient power to operate the device. Attach both USB connectors to the host computer. If both connectors are already plugged in, and the LED continues to flash, the host computer does not meet the USB power requirements.

## TROUBLESHOOTING *cont.*

**Table 1:** LED status for devices

LED status	Description
Flashing yellow (fast)	Power detection has timed out. Unplug all USB connections and reconnect the them.
No yellow LED	No power is detected. Device is off.

## WARRANTY INFORMATION

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### FCC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

**Note:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Industry Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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